All newer homes (1990 and newer) have shut off valves located inside the home where the waterline enters the house from the meter. So, when needing to shut the water off in an emergency or for regular maintenance it is quite simple. However, if you happen to live in an older home, this isn’t always the case. Most of the time either there is no shut off valve or you have one that is buried or inoperable. In these cases the only other option is to use the meter stop. According to the Highline Water District policy the meter stop belongs to the District. However, customers may use them in an emergency. To shut off your meter, follow these easy steps:

- First, you must know where your meter is located (typically at the property line near the road). You will need a crescent wrench and a screw driver.

- Next, remove the lid, both the small inspection lid and the main body lid. Locate the meter stop: you’ll find it between the meter and the street. Now adjust your crescent wrench to fit & place it on the meter stop.

- Stand it up & insert your screw driver through the hole in the end of your wrench to form a tee and turn a clockwise 180 degree turn to the off position. When the ears line up the meter is off.

- To turn it back on just reverse the process. You will see an arrow on the top of the meter stop. When it points to the meter, the water is turned on.

Caution must be taken when operating the meter stop!

If you cause damage, you are responsible. If it is too difficult to turn, as some are, do not hesitate to call the District office at 206-824-0375