Highline Water District was formed following a special election on August 12, 1946. Since its initial formation, several annexations, mergers and withdrawals occurred resulting in the current boundary.

The District operates as a Special Purpose District governed by a five member Board of Commissioners elected by the citizens of the District.

The District is located south of Seattle, Washington along the shores of Puget Sound and serves portions of seven cities: Tukwila, Kent, Federal Way, Normandy Park, Des Moines, Burien, SeaTac, and unincorporated King County.

Our fully metered system serves 18,268 connections and provides water to a population of approximately 69,000 people. The District supplies an average of 5.9 million gallons of water per day.

Approximately 66% of the District’s water is provided through three meters from Seattle Public Utilities. 34% of the District’s source is from four groundwater wells and three treatment plants.

The District water system includes nine water storage reservoirs, six pump stations, 29 pressure-reducing stations, 11 pressure zones and approximately 292 miles of transmission and distribution mains. The mains range in size from 2” to 36” in diameter and are composed of various materials. Ten interties with other water purveyors can allow for an exchange of water in emergency situations.
Capital Improvement Program

12-2 S 168th St
Water Main Replacement

The District replaced approximately 1,500 LF of undersized and aging water main between 34th Ave S and 40th Ave S with 8-inch pipe to improve reliability and fire flow throughout the neighborhood. The District partnered with the City of SeaTac to replace the mains as part of the City’s sidewalk project.

11-3 Des Moines Gateway Project
Segment 2 (S 216th St)

The District replaced approx. 750 LF of 12” and smaller AC water mains at the intersection of 24th Ave S and 20th Ave S along S 216th St to accommodate the City of Des Moines new road alignment. The District executed an Interlocal Agreement with the City to construct the water portion of the project. The project was funded by rates.

13-4 S 178th St
Water Main Extension

The City of Tukwila advised the District in May 2013 that a portion of S 178th St right-of-way was vacated by the City in April 2013, and that the City planned to construct a new fire station in the vacated right-of-way. Therefore the District would need to relocate their 8” water mains at the District’s expense by fall 2013.

Due to unforeseen circumstances beyond the control of the District and the threat to the proper performance of the District’s water system, the District declared an emergency waiving formal bidding requirements to install approximately 2,700 LF water main.

The District entered into a cost sharing agreement with Segale Properties, the developer of the Tukwila South Area, to upsize the water main from 8-inch to 12-inch to accommodate future development. Segale reimbursed the District for 20% of the construction costs for the project with the remaining project costs funded by existing water rates.

Construction was deemed substantially complete in October 2013. The anticipated final project cost is $495,927. Segale reimbursement is approximately $88,786. District staff are working on final project paperwork for the project at the time of this report.

12-3 S 188th St.
Water Main Replacement

The District replaced approx. 3,700 LF of 8” water main along S 188th St and 39th Ave S. Construction started spring 2013 and was completed by July 2013. The work was necessary due to a City of SeaTac overlay project.
Ongoing Projects 2014

11-3 Des Moines Gateway Project
Segment 1 (24th Ave S)

The District will replace approx. 2,450 LF of 12” AC water main along 24th Ave S between S 208th St and S 216th St to accommodate new road and storm drainage improvements by the City of Des Moines.

Water main construction is scheduled to begin in March 2014.

12-1 Military Rd
Water Main Replacement
S 166th St. to S 176th St

The District operates an existing 12” AC water main (approx. 4,500 LF) along the east side of the road which will need to be relocated to accommodate the City of SeaTac’s road improvements project. The District contracted with the City to construct the water system improvements along with the road project in 2013-14.

13-1 A&B Angle Lake
Water Main Replacement

The District plans to replace approximately 8,400 LF of 4” & 6” AC pipes around Angle Lake. Design began in 2012. Construction is anticipated in 2014. The District will receive a low interest PWTF loan for about half the cost of this project with rates paying for the remainder.

13-2 DMTP Onsite Hypochlorite Generation Project

The District will upgrade the existing disinfection system at the Des Moines Treatment Plant from gaseous chlorine to an onsite hypochlorite generation system. Work is anticipated to be complete by the end of 2014. The benefits of this project are improved safety for staff and lower long-term operating costs.

13-3 City of SeaTac
28th/24th Ave Ext
(S 200th St to S 208 St)

The City of SeaTac has identified the need to connect 28th/24th Ave S between S 200th St and S 208th St to support the SeaTac Regional Growth Center (STRGC). The project provides a vital connection within and between the City of Des Moines, the Port of Seattle, Sound Transit’s 200th St Link Light Rail Station and the future SR 509.

The District has several existing water mains at S 200th St and S 208th St, but none within the project segment. About 1,350 L.F. of new water main and hydrants will be constructed along the roadway.

For a complete list of CIP projects, see www.Highlinewater.org/cip.htm
14-1 Comprehensive Water System Plan Update

Water purveyors are required to update their comprehensive water plan every six years. The District’s current water system plan was formally approved by the Department of Health (DOH) on July 20, 2009. An update to the current plan will need to be approved by July 2015.

Recent trends in water demands and population have been less than forecasted projections in the current Plan. The trend is attributed to the economy, reduction in new development, and changes in water use by existing customers. Because the trend is less than forecasted, the assumptions in the existing Plan appear conservative. Before implementing the new Plan update, the District will seek approval from DOH for an extension of up to four years until the changes in the planning schedule are approved.

The District has budgeted $150,000 and $100,000 for years 2014 and 2015, respectively for the full update of the Comprehensive Water System Plan. The budget may be reduced if an extension of the current plan is approved.

15-1 Tyee Well Rehabilitation Project

The Tyee Well is one of four production wells operated by the District. The Tyee well is located adjacent to the Tyee Golf Course within the City of SeaTac. The well is treated at the Tyee Treatment Plant located onsite and serves water to the 490 Pressure Zone. The plant was placed into production in 2004.

The well was designed for an instantaneous withdrawal rate of 750 gpm and an annual production of 600 acre-feet per year. From the initial operation of the well, the District experienced a gradual decline in instantaneous production over time. Today, the well is producing approximately 400 gpm and is being rested on weekends to help recovery.

The District implemented several rehabilitation methods in the past, including, well redevelopment in 2006 and a Hydropuls® impulse generation in 2008. The rehabilitation methods yielded short-term increases in production but continued to decline over time. The purpose of Project 15-1 will be to study and implement a more permanent solution to increase production over the long term.

The District has allocated $30,000 in 2014 to study options for a long-term solution to rehabilitate the well to increase production. For 2015, $250,000 is budgeted to implement the recommendations of the study. Funding for the project will be by water rates.

For a complete list of CIP projects, see www.Highlinewater.org/cip.htm
Developer Extensions

The Board of Commissioners accepted as complete five developer extension projects valued at $237,423 in 2013. These projects added about one half a mile of new water main to the distribution system, along with 42 services, 7 hydrants and 11 new valves. Total connection charges collected from developers for the year totaled $365,871.

<table>
<thead>
<tr>
<th>2013 COMPLETED PROJECT NAME</th>
<th>PROJECT TYPE</th>
<th>PROJECT LOCATION</th>
</tr>
</thead>
<tbody>
<tr>
<td>Segale 101 Bldg.</td>
<td>New Office Facility</td>
<td>18000 S Center Parkway Tukwila</td>
</tr>
<tr>
<td>International Plaza</td>
<td>Retail Facility</td>
<td>16005 International Blvd Seatac</td>
</tr>
<tr>
<td>Axcent Servicing</td>
<td>9 Lot Residential Plat</td>
<td>S 260th St &amp; 16th Ave S DesMoines</td>
</tr>
<tr>
<td>Westwood Ridge</td>
<td>16 Lot Residential Plat</td>
<td>S 187th Ln &amp; 4th Ave S Burien</td>
</tr>
<tr>
<td>Madeline Meadows</td>
<td>12 Lot Residential Plat</td>
<td>S 279th St &amp; 32nd PI S Auburn</td>
</tr>
</tbody>
</table>

Ongoing - Projects

<table>
<thead>
<tr>
<th>Location</th>
</tr>
</thead>
<tbody>
<tr>
<td>Belvedere Apts</td>
</tr>
<tr>
<td>Cedarbrook Lodge Addition</td>
</tr>
<tr>
<td>King County Bowlake Transfer Station New Regional Sanitation Facility</td>
</tr>
<tr>
<td>Normandy Park Market New Grocery Store</td>
</tr>
<tr>
<td>SeaMar Health Center New Family Living facility</td>
</tr>
<tr>
<td>Sound Transit Light Rail</td>
</tr>
<tr>
<td>S 209th &amp; 39th Ave S Seatac</td>
</tr>
<tr>
<td>18525 36th Ave S Seatac</td>
</tr>
<tr>
<td>S 187th &amp; Orillia Rd Tukwila</td>
</tr>
<tr>
<td>S 200th &amp; 28th Ave S Seatac</td>
</tr>
</tbody>
</table>
Training and Safety

The District’s Safety Committee took the following actions in 2013:

- The District’s Safety Manual was reviewed by the safety committee. The revised Safety Manual was distributed to District Employees through the District Intra-net.
- A new Safe Backing Procedure was developed and added to the Safety Manual.
- An Accident Brochure was developed and accepted by the committee. The brochure provides information needed if an employee is involved in an accident. The brochure was distributed with instructions to place it in the District vehicles along with the District insurance cards.
- Emphasis during 2013 was placed on employee safety – both in the office as well as in the field.
  - A sign-in sheet and disposable badges were developed for vendors needing access to our facility.
  - Field employees were instructed to leave any situation they felt threatened their safety.
  - A table-top exercise was held during an All Staff Safety meeting regarding how to respond in the event of an Armed Intruder/Hostage Situation.
  - An email list was developed to send email messages to all district cell phones. That list combined with a list of email addresses for employees with District computers will be used as another tool to notify employees and provide instructions during an emergency event.
- A Table-top exercise on Earthquakes was held during an All Staff Safety Meeting. Incident Action Plan books were used for the exercise.
- Annual Hearing Tests were performed on field personnel in November.

<table>
<thead>
<tr>
<th>L &amp; I Injuries</th>
</tr>
</thead>
<tbody>
<tr>
<td>Year</td>
</tr>
<tr>
<td>------</td>
</tr>
<tr>
<td>2009</td>
</tr>
<tr>
<td>2010</td>
</tr>
<tr>
<td>2011</td>
</tr>
<tr>
<td>2012</td>
</tr>
<tr>
<td>2013</td>
</tr>
</tbody>
</table>

*This injury occurred during previous employment and required corrective surgery.

The L&I experience factor was 1.04 for 2013 and will be 1.05 for 2014.

EARTHQUAKE PREPAREDNESS

- Learn First Aid
- Create and practice your emergency plan.
- Establish family reunion points.
- Identify an out-of-region contact person who can serve as a message center. After an earthquake, local telephone lines may not work but long-distance may still function.
- Know where, when and how to turn off all utilities such as the main gas valve, circuit breaker, and water main. Teach other family members as well.
- Strap your home hot-water heater. If done properly, strapping can prevent your heater from falling and causing a fire and/or losing its valuable water supply.
- Secure all tall and heavy furniture. Move heavy objects to lower shelves.
- Check smoke detector & fire extinguisher. Check smoke detector batteries once a month and change the batteries every six months. Your fire extinguisher should be suitable for all types of fires and easily accessible.
- "DROP, COVER & HOLD" Drill. Have an earthquake drill at your home and at work.
- Have a comprehensive Emergency Kit for home, and each vehicle.
- Rotate water & food supplies every six months to ensure quality.
Work Orders

Status of Work | Number
---|---
Created in 2013 | 4,101
Completed 2013 | 3,752
New Status | 228
On going | 55
Cancelled | 50
Other | 15

Cost of Work Orders

<table>
<thead>
<tr>
<th>Asset Type</th>
<th>Cost</th>
</tr>
</thead>
<tbody>
<tr>
<td>Equipment</td>
<td>$51,709</td>
</tr>
<tr>
<td>Valves</td>
<td>$56,711</td>
</tr>
<tr>
<td>Mains</td>
<td>$185,049</td>
</tr>
<tr>
<td>Facilities</td>
<td>$176,813</td>
</tr>
<tr>
<td>Services</td>
<td>$180,465</td>
</tr>
<tr>
<td>Hydrants</td>
<td>$150,327</td>
</tr>
<tr>
<td>Meters</td>
<td>$304,484</td>
</tr>
</tbody>
</table>

2013 Maintenance Report

<table>
<thead>
<tr>
<th>Facility</th>
<th>New</th>
<th>Repaired</th>
<th>Replaced</th>
<th>Inspected</th>
<th>Painted</th>
<th>Flushed</th>
<th>Leak Detection</th>
</tr>
</thead>
<tbody>
<tr>
<td>Valves</td>
<td>1</td>
<td>11</td>
<td>3</td>
<td>636</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Hydrants</td>
<td>3</td>
<td>35</td>
<td>13</td>
<td>589</td>
<td>509</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Meters</td>
<td>10</td>
<td>11</td>
<td>301</td>
<td>5736</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Services</td>
<td>10</td>
<td>73</td>
<td>45</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Mains</td>
<td>1</td>
<td>13</td>
<td>2</td>
<td>58.23 Miles</td>
<td>99 Miles</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Dead ends</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>381</td>
</tr>
<tr>
<td>Easements</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>160</td>
</tr>
</tbody>
</table>

TOTAL MAINTENANCE
Percentage of Labor by Asset Type

Note: Labor Percentage calculated from the hours input on Lucity work orders
Customer Service

As of December 31, 2013 the District has 18,268 active customer accounts. Most accounts are billed bi-monthly, with approximately 1,650 commercial accounts billed on a monthly basis.

Our automated callout system sends a reminder call to customers before their water service is interrupted for delinquency. This system first implemented in 2009 has resulted in a 38% decrease in the number of accounts that were locked for non-payment.

This year we added a new M-Care system to reduce our response time to customer requests and improve efficiency. This new system employs the latest technologies to send the requests to field staff on an electronic tablet while they are in the field. It reduces the number of trips to and from the office for paperwork.

### Customer Service Statistics

<table>
<thead>
<tr>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Active accounts</td>
<td>18,268</td>
<td>18,166</td>
<td>18,142</td>
<td>18,104</td>
<td>18,070</td>
</tr>
<tr>
<td>Senior/Disabled rates</td>
<td>270</td>
<td>294</td>
<td>298</td>
<td>315</td>
<td>291</td>
</tr>
<tr>
<td>Web site visits</td>
<td>19,197</td>
<td>17,103</td>
<td>15,086</td>
<td>10,183</td>
<td>4,125</td>
</tr>
<tr>
<td>Payments Highline</td>
<td>11,454</td>
<td>10,580</td>
<td>9,549</td>
<td>6,557</td>
<td>2,108</td>
</tr>
<tr>
<td>Automated phone payments</td>
<td>5,330</td>
<td>4,455</td>
<td>2,498</td>
<td>2,086</td>
<td></td>
</tr>
<tr>
<td>Manual phone payments</td>
<td>5,076</td>
<td>4,867</td>
<td>5,772</td>
<td>7,397</td>
<td>5,408</td>
</tr>
<tr>
<td>Autopay from checking or savings</td>
<td>1,817</td>
<td>1,751</td>
<td>1,598</td>
<td>1,446</td>
<td></td>
</tr>
</tbody>
</table>

**M-CARE system reduces the time it takes for our personnel to get to customer requests.**

Administration

- Washington State Auditor’s Office issued another clean financial audit for 2012.
- Completed an updated draft of the Personnel Manual.
- Successfully implemented the M-Care system.
- Installed and implemented a new phone system.
Non-Revenue Water

Highline Water experiences on average 9-10 water main breaks per year. Breaks are the result of numerous causes which may include ground settlement, tree roots, or a contractor working in the area. These breaks cost the District lost revenue and time.

In an effort to avoid unexpected problems before they occur, District crews leak detected 98 miles of water main to look for leaks in the system. As a result of these efforts, they found and fixed leaks on 7 mains, 16 services and 10 hydrants before they became bigger problems. Fixing these combined leaks saves millions of gallons of water from being wasted.

Leaks & Water Loss

Water Sales Data

<table>
<thead>
<tr>
<th>Year</th>
<th>Meters</th>
<th>Billed (CCF)</th>
</tr>
</thead>
<tbody>
<tr>
<td>2008</td>
<td>18,050</td>
<td>2,840,910</td>
</tr>
<tr>
<td>2009</td>
<td>18,080</td>
<td>2,922,268</td>
</tr>
<tr>
<td>2010</td>
<td>18,116</td>
<td>2,661,812</td>
</tr>
<tr>
<td>2011</td>
<td>18,144</td>
<td>2,644,611</td>
</tr>
<tr>
<td>2012</td>
<td>18,166</td>
<td>2,660,829</td>
</tr>
<tr>
<td>2013</td>
<td>18,268</td>
<td>2,703,074</td>
</tr>
</tbody>
</table>

A.W.W.A. GOAL IS < 10%

Leaks Found in 2013

- Water Main: 10
- Services: 16
- Hydrants: 7
## 2013 Budget Recap

### 2013 Sources of Funds

<table>
<thead>
<tr>
<th></th>
<th>BUDGET</th>
<th>ACTUAL</th>
<th>% OF TOTAL</th>
</tr>
</thead>
<tbody>
<tr>
<td>Rates</td>
<td>$14,508,244</td>
<td>$14,813,363</td>
<td>99.35%</td>
</tr>
<tr>
<td>Other Revenues</td>
<td>$728,435</td>
<td>$850,518</td>
<td>5.70%</td>
</tr>
<tr>
<td>General and Local Facility Charges</td>
<td>$125,000</td>
<td>$365,871</td>
<td>2.45%</td>
</tr>
<tr>
<td>Other Funding Sources</td>
<td>$0</td>
<td>$88,901</td>
<td>0.60%</td>
</tr>
<tr>
<td>Reserve Accounts</td>
<td>$2,873,231</td>
<td>($1,208,627)</td>
<td>-8.11%</td>
</tr>
<tr>
<td>TOTAL SOURCES OF FUNDS</td>
<td>$18,234,910</td>
<td>$14,910,026</td>
<td>100.00%</td>
</tr>
</tbody>
</table>

### 2013 Uses of Funds

<table>
<thead>
<tr>
<th></th>
<th>BUDGET</th>
<th>ACTUAL</th>
<th>% OF TOTAL</th>
</tr>
</thead>
<tbody>
<tr>
<td>Operation &amp; Maintenance</td>
<td>$4,959,438</td>
<td>$4,480,411</td>
<td>30.05%</td>
</tr>
<tr>
<td>Water Supply</td>
<td>$4,469,748</td>
<td>$4,354,164</td>
<td>29.20%</td>
</tr>
<tr>
<td>Debt Service</td>
<td>$2,182,140</td>
<td>$2,182,140</td>
<td>14.64%</td>
</tr>
<tr>
<td>Capital Projects</td>
<td>$5,350,966</td>
<td>$2,751,972</td>
<td>18.46%</td>
</tr>
<tr>
<td>Meters/Hydrants/Services</td>
<td>$400,000</td>
<td>$267,482</td>
<td>1.79%</td>
</tr>
<tr>
<td>B&amp;O Tax</td>
<td>$744,981</td>
<td>$745,757</td>
<td>5.00%</td>
</tr>
<tr>
<td>Capital Asset Purchases</td>
<td>$127,637</td>
<td>$128,100</td>
<td>0.86%</td>
</tr>
<tr>
<td>TOTAL USES OF FUNDS</td>
<td>$18,234,910</td>
<td>$14,910,026</td>
<td>100.00%</td>
</tr>
</tbody>
</table>
## Board Approved 2014 Budget

### 2014 Sources of Funds

<table>
<thead>
<tr>
<th>Source</th>
<th>Amount</th>
<th>Percent</th>
</tr>
</thead>
<tbody>
<tr>
<td>Rates</td>
<td>$14,918,445</td>
<td>83.14%</td>
</tr>
<tr>
<td>Other Revenues</td>
<td>$771,353</td>
<td>4.30%</td>
</tr>
<tr>
<td>General Facility Charges</td>
<td>$250,000</td>
<td>1.39%</td>
</tr>
<tr>
<td>Public Works Trust Fund Loan</td>
<td>$1,800,000</td>
<td>10.03%</td>
</tr>
<tr>
<td>Reserve Accounts</td>
<td>$204,767</td>
<td>1.14%</td>
</tr>
<tr>
<td><strong>TOTAL SOURCES OF FUNDS</strong></td>
<td><strong>$17,944,565</strong></td>
<td><strong>100.00%</strong></td>
</tr>
</tbody>
</table>

### 2014 Uses of Funds

<table>
<thead>
<tr>
<th>Category</th>
<th>Amount</th>
<th>Percent</th>
</tr>
</thead>
<tbody>
<tr>
<td>Operation &amp; Maintenance</td>
<td>$4,863,457</td>
<td>27.10%</td>
</tr>
<tr>
<td>Water Supply</td>
<td>$4,531,133</td>
<td>25.25%</td>
</tr>
<tr>
<td>Debt Service</td>
<td>$1,284,957</td>
<td>7.16%</td>
</tr>
<tr>
<td>Capital Projects</td>
<td>$5,852,220</td>
<td>32.61%</td>
</tr>
<tr>
<td>Meters/Hydrants/Services</td>
<td>$425,000</td>
<td>2.37%</td>
</tr>
<tr>
<td>Capital Asset Purchases</td>
<td>$219,165</td>
<td>1.22%</td>
</tr>
<tr>
<td>B&amp;O Tax</td>
<td>$768,633</td>
<td>4.28%</td>
</tr>
<tr>
<td><strong>TOTAL USES OF FUNDS</strong></td>
<td><strong>$17,944,565</strong></td>
<td><strong>100.00%</strong></td>
</tr>
</tbody>
</table>
In 2013 and every year, the District strives to provide safe and reliable drinking water. Part of that goal is providing customer service when our customers have questions or let us know something doesn’t seem right. District staff has an established goal to respond within 1 hour for water quality inquiries.

This past year - District staff responded to a total of 41 water quality inquiries and breakdown as follows: 6 color, 1 feel, 9 odors, 2 staining, 4 taste and 19 other. A site visit was scheduled and an evaluation of each inquiry was conducted. Any remedial action deemed necessary was completed promptly.

Other water quality facts:

- High velocity, dead-end and perimeter flushing have continued to assist in maintaining the distribution system’s water quality.
- Consumer Confidence and water use efficiency reports were provided last year and many customers received them in an electronic format for the first time.
- Over 850 samples were taken for water quality purposes.

Overall, the District is providing high quality water that meets applicable state and federal standards.
Service Awards

Teya Hillerman, Technical Services

Teya keeps our maps and facility data up to date. She started on a part-time basis to work on a map conversion project. She has seen many changes in technology over the last 20 years. In her current position, she is the administrator for our work order management program.

Al Metz, Purchasing

Al started as a meter reader, then moved to Customer Service for several years where he was a customer favorite. Currently he is our purchasing and inventory agent.

Jerry Cella, Field Lead

Jerry a started as a meter reader, then moved to a field position where he became a field lead. Recently Jerry has moved back to meter reading but this time with advanced radio read technology.

Matt Everett, General Manager

Matt started at the District in 2003, before taking over as General Manager on January 1, 2004. Matt has a long career in the water industry, going back to 1980. He has several degrees including a Bachelor of Arts Degree in Business Administration from the University of Washington, graduating Magna Cum Laude.

Matt’s primary goal as General Manager is to provide water customers with the best possible service at the lowest possible rates. He employs a team-based approach with District staff to explore the most efficient ways to complete tasks and serve customers’ needs. He hopes to maintain a good working relationship with staff and customers for years to come.

Shane Heflen, Operations

Shane started as a meter reader, then moved to the field crew for several years. Currently he is in the operations department keeping our pump stations and wells in good working order.

Keith Coburn, Utility Worker

Keith is one of the field crew. He is out there fixing the mains and services when they break, looking at meters.
Congratulations to Jeff Laizure chosen as Employee of the Year for 2013. Jeff has over 23 years of experience working for the District. He was a field lead before taking his current position as Lead Meter Technician.

Jeff is an excellent leader. He has a great work ethic, a can-do attitude and outstanding customer service skills. Jeff is highly respected by his fellow employees as a person of honesty and integrity.

Board of Commissioners

2013 President  2013 Secretary

Daniel Johnson  Kathleen Quong-Vermiere

Jerry Guite  Vince Koester  George Landon

MISSION STATEMENT

Our mission is to provide high quality water and excellent customer service while effectively managing District infrastructure for a reliable water system today and for future generations.