Executive Summary

Water Sources
Seattle Public Utilities supplies approximately 67% of our water from three source locations; the remaining 33% is sourced from four District-owned groundwater wells with three treatment facilities.

System Inventory
Pump Stations ................................................. 6
Water Storage Facilities (21.35 MG) ...................... 9
Pressure Zones .............................................. 11
Pressure Reducing Stations ................................. 29
Emergency Interties ........................................ 10
Miles of Water Main (from 2” to 36” diameter) ....... > 300
Active Meters* ................................................. 18,600
*Ranging in size from 5/8” to 8”, including one hundred and twelve 3” and larger meters.

Miles of Water Main by Type
Ductile Iron ................................................. 182
Asbestos Cement ............................................. 69
Cast Iron ...................................................... 46
Other .......................................................... 3

Operations Overview
2017 was an aggressive year for new water services and main replacements. 58 new or deficient services were installed, and 7 mains were replaced. While most 2017 Goals were achieved, the additional demand for new services caused staff to miss some preventative maintenance goals, along with several personnel changes causing an accelerated cross-training effort. In 2018, staff will focus on reprioritizing tasks due to the wave of new positions and outside demands for the organization.

Infrastructure Overview
2017 Capital Improvements include one construction project totaling 9,000 LF of AC main replacement, design and permitting for six capital projects, including two to prepare for the Federal Way Link Light Rail Project by Sound Transit. The District also designed two water main replacements, a new pump station (PS8), and the McMicken Well replacement for 2018 construction. Estimated Total Capital Additions for 2017 is $4.2 million; proposed capital expenditure for 2018 is $14.6 million.
**Operations: Water Production and Quality**

**Water Production**

The annual goal for water production from the District’s four wells was 940,000 CCF. The actual production in 2017 was 901,244 CCF. McMicken Well was taken offline for repairs in the fall of 2017.

**Water Sales**

<table>
<thead>
<tr>
<th>Year</th>
<th>Meters</th>
<th>Billed (CCF)</th>
</tr>
</thead>
<tbody>
<tr>
<td>2013</td>
<td>18,268</td>
<td>2,703,074</td>
</tr>
<tr>
<td>2014</td>
<td>18,336</td>
<td>2,779,089</td>
</tr>
<tr>
<td>2015</td>
<td>18,385</td>
<td>2,847,534</td>
</tr>
<tr>
<td>2016</td>
<td>18,498</td>
<td>2,850,950</td>
</tr>
<tr>
<td>2017</td>
<td>18,600</td>
<td>2,869,021</td>
</tr>
</tbody>
</table>

**Water Quality**

Highline Water District continued to provide high quality water that meets applicable state and federal standards for safe drinking water in 2017. The 2016 CCR (Consumer Confidence Report) was offered to District consumers in three formats: 1) online on our District website (as a printable PDF); 2) by email; or 3) as a printed copy for customers who requested it. 12,338 postcards and 18,600 water bill messages outlining methods of obtaining the CCR were sent to District customers, businesses, and multi-family dwellings within Highline Water District’s service area. Sending postcards and billing messages in lieu of the actual CCR saved the District on both printing and postage costs. View the CCR at:

www.highlinewater.org/media/59458/2016_ccr.pdf

**Water Quality Goals**

**Provide High Quality Water**

- Complied with DOH WAC 246-290 monitoring requirements.
- Maintained Cross-Connection Control Program per State and District Standards.
- Maintained fluoride concentration in accordance with regulatory agencies recommendations.
- Maintained pH concentration between 7.4 and 8.0 mg/L in distribution system.

**Be Responsive to Customer Needs**

- Addressed water quality inquiries in a professional and thorough manner.
- Responded within one hour to water quality complaints.

Customer concerns regarding water quality remained a priority for our staff. During 2017, we responded to the following 41 water quality inquiries:

- 15 Miscellaneous
- 6 Odor
- 10 Color
- 1 Staining
- 9 Taste

Each of these inquiries prompted a site visit, evaluation by District staff, and follow-up communications to inform our customers of our findings and/or any remedial action to be taken.

**Perform Routine Tank Cleaning and Disinfection**

- Cleaned/disinfected each of the District’s nine (9) tanks on a 5-year rotating schedule.

**Perform Routine Water Main Flushing**

- Flushed 53 miles in 2017. The goal is to flush all distribution main lines every five years (59 miles annually).
- Flushed approximately 429 dead-end mains.
- Maintained chlorine residual in the distribution system between 0.2 mg/L and 1.6 mg/L.

**Maintain Water Treatment**

- Removed a minimum of 90% iron and manganese and manage tank water levels to maximize water turnover.
- Maintained PH, chlorine and fluoride levels as mentioned in water quality goals.
- Maintained Wellhead Protection Plan.
Water Mains

Completed the following small water main projects:

- **Main Replacement**
  Replace 560’ 6” AC with 8” DI
  Along along 37th Avenue S from S 268th Street to S 270th Street, Kent

- **Main Upsize**
  Install 40’ 6” DI Main
  600 SW 199th Street, Normandy Park

- **Main Crossing**
  Replace 72’ 4” CI with 8” DI
  On SW 205th Street at Marine View Drive SW, Normandy Park

- **Main Crossing**
  Replace 4” AC with 182’ 4” DI
  On SW 203rd Street at Marine View Drive SW, Normandy Park

- **Main Relocation**
  Relocate and install approx. 100’ 4” DI
  On SW 170th Street at Maplewild Avenue, Burien

- **Burien Yard**
  Install hydrant and stub 25’ 8” DI main for vault
  At 17878 Des Moines Way South, Burien

- **Petco**
  Relocate 35 LF main and install services
  At 25440 Pacific Highway South, Kent

Services

- Installed / replaced 58 deficient services in 2017.

Fire Hydrant Security

- Continued to monitor hydrants to ensure they are being used properly and with District authorization.

Easements

- Checked 218 out of 1222 District easements for encroachments (on a 5-year cycle).
**Breaks, Leaks, Unexpected Shutdowns, and Water Loss**

On average, the District experiences 10 water main breaks per year. During 2017, there were a total of 12 breaks. Several of these breaks were caused by contractors working in the area; the others were from natural causes like ground settlement or tree roots, or unknown causes. When a water main break occurs, our goal is to have the water service restored within an average of eight hours or less.

**Leak Detection and Water Loss**

- Keep unaccounted water usage below 10% (as per WSDOH Water Use Efficiency Requirements): our unaccounted-for water was 9.0% this year.
- Continue monitoring for unmetered water connections / uses: we found zero unmetered connections in 2017.
- Perform annual leak detection on 98 miles of main line and services (except during summer months): we inspected 73 miles in 2017.
- District crews found and repaired leaks in various mains, services, and hydrants—preventing them from becoming bigger problems, and saving the District millions of gallons of water from being wasted over time.

One gallon per minute leak = 525,000 gallons per year

**Parts Inventory**

- After annual inventory completed there was a 1.4% loss ($13,545.00) of inventory value ($967,531.00).

**Vehicles and Equipment**

- Purchased a Chevy Silverado work truck (#87).
- Surplused a 1998 Chevy Van (#07).
- Surplused a 2005 Chevy Uplander (#66).

**Computer System**

- Updated SCADA Server and software at District Headquarters.

**Office**

- Improved the front door hardware.

**Emergency Management and Mitigation**

- Updated monitors.
- New alarm for visual verification.

**Safety**

Highline Water District ended the year with 79 days without an on the job injury. There was a total of 1 on the job injury resulting in 1 day of lost work. The L&I experience factor was 0.8719 for 2017.

**Required Training**

- Forklift Certification
- Confined Space Training
- Annual fit tests for Personal Protective Masks.
- Competent Person Training
- Safe Driver Training
- Flagger Certification
- Asbestos Pipe Handling
- Fire Extinguisher Training
- Heat Stress First Aid
- Annual Hearing Testing

**Hazard/Safety Committee Goals**

- Continue monthly all hazard/safety meetings.
- Continue to educate staff about new or updated safety issues.
- Aim for minimal L&I incidents and no time loss due to on-the-job injuries.
- Updated All Hazards Books.
The District received a total of 4,469 line location requests in 2017; 981 of those requests required a site visit. None of our site visits resulted in damage.

State law requires a Location Request if the ground is going to be dug deeper than 12 inches. During 2017, a new law required a Location Request for the placement of all real estate signs, which caused a noticeable increase in Location Requests.
Operations: Administrative, Customer Service, and Public Outreach

Administrative

During 2017, the Administrative Department completed a District records assessment, which will help us with a District-wide records management project that has already begun in 2018.

The Department continues to ensure compliance with the Governmental Accounting Standards Board (GASB) and the Washington State Auditor, including:

- Communicate the District’s Ethics policies to staff and Board annually.
- Continue to provide an ethical work environment.
- Provide accurate quarterly and year-end financial reports to the Board in a timely manner.
- The District received another clean Audit for 2016.
- Maintain GAAP procedures and proper internal controls.
- Economic Stability: maintain rates < 1% of median household income.

Customer Service

During 2017, Customer Service staff answered over 25,000 phone calls, and our Field Staff went out on approximately 2,000 field calls to assist customers with various questions.

Customers continue to take advantage of the District’s online account access. We currently have 6,200 activated bill payers: 3,600 have chosen paperless billing, and 4,050 are using the autopay feature.

<table>
<thead>
<tr>
<th>Billings</th>
<th>2017</th>
<th>2016</th>
</tr>
</thead>
<tbody>
<tr>
<td>Regular Bills</td>
<td>113,450</td>
<td>112,400</td>
</tr>
<tr>
<td>Electronic</td>
<td>15%</td>
<td>9%</td>
</tr>
<tr>
<td>Final Bills</td>
<td>1,767</td>
<td>1,535</td>
</tr>
<tr>
<td>Tenant Accounts</td>
<td>1,566</td>
<td>1,580</td>
</tr>
</tbody>
</table>

Public Outreach

The District hosted a poster contest for local 4th, 5th and 6th graders, and made a calendar showcasing the top 12 posters.

The District received 220 entries from six schools within the Highline Water District service area. Each student that had a poster chosen for the calendar received a gift card to Barnes & Noble Books and four copies of the calendar for their family members. Two examples of the winning entries are shown below.
## Operations: Financials

### 2017 Sources of Funds

- Rates (72%)
- Reserve Accounts (15%)
- Other Revenues (6%)
- General Facility Charges (5%)
- Other Funding Sources (2%)

### 2017 Uses of Funds

- Operation & Maintenance (38%)
- Water Supply (28%)
- Capital Projects (13%)
- Meters / Hydrants / Services (7%)
- Debt Service (7%)
- B&O Tax (6%)
- Capital Asset Purchases (1%)

### 2017 Budget Recap

<table>
<thead>
<tr>
<th>Sources of Funds</th>
<th>Budget</th>
<th>Actual</th>
<th>% of Budget</th>
</tr>
</thead>
<tbody>
<tr>
<td>Rates</td>
<td>$16,007,463</td>
<td>$16,290,745</td>
<td>102%</td>
</tr>
<tr>
<td>Other Revenues</td>
<td>1,120,978</td>
<td>1,565,815</td>
<td>122%</td>
</tr>
<tr>
<td>General Facility Charges</td>
<td>350,000</td>
<td>1,092,958</td>
<td>312%</td>
</tr>
<tr>
<td>Other Funding Sources</td>
<td>701,250</td>
<td>454,603</td>
<td>62%</td>
</tr>
<tr>
<td>Reserve Accounts</td>
<td>419,478</td>
<td>(3,340,723)</td>
<td>-796%</td>
</tr>
<tr>
<td><strong>TOTAL SOURCES OF FUNDS</strong></td>
<td><strong>$18,599,169</strong></td>
<td><strong>$15,841,398</strong></td>
<td><strong>85%</strong></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Uses of Funds</th>
<th>Budget</th>
<th>Actual</th>
<th>% of Budget</th>
</tr>
</thead>
<tbody>
<tr>
<td>Operations &amp; Maintenance</td>
<td>$6,441,017</td>
<td>$6,054,139</td>
<td>94%</td>
</tr>
<tr>
<td>Water Supply</td>
<td>4,361,092</td>
<td>4,456,388</td>
<td>102%</td>
</tr>
<tr>
<td>Debt Service</td>
<td>1,091,532</td>
<td>1,088,649</td>
<td>100%</td>
</tr>
<tr>
<td>Capital Projects</td>
<td>4,243,665</td>
<td>2,112,764</td>
<td>50%</td>
</tr>
<tr>
<td>Meters/Hydrants/Services</td>
<td>1,375,000</td>
<td>1,092,380</td>
<td>79%</td>
</tr>
<tr>
<td>Capital Asset Purchases</td>
<td>259,363</td>
<td>191,127</td>
<td>80%</td>
</tr>
<tr>
<td>B&amp;O Tax</td>
<td>847,500</td>
<td>845,951</td>
<td>100%</td>
</tr>
<tr>
<td><strong>TOTAL USES OF FUNDS</strong></td>
<td><strong>$18,599,169</strong></td>
<td><strong>$15,841,398</strong></td>
<td><strong>85%</strong></td>
</tr>
</tbody>
</table>

### 2018 Board-Approved Budget

<table>
<thead>
<tr>
<th>Sources of Funds</th>
<th>Budget</th>
<th>% of Budget</th>
</tr>
</thead>
<tbody>
<tr>
<td>Rates</td>
<td>$16,323,375</td>
<td>57%</td>
</tr>
<tr>
<td>Other Revenues</td>
<td>1,384,423</td>
<td>5%</td>
</tr>
<tr>
<td>General Facility Charges</td>
<td>700,000</td>
<td>2%</td>
</tr>
<tr>
<td>Other Funding Sources</td>
<td>5,554,134</td>
<td>20%</td>
</tr>
<tr>
<td>Reserve Accounts</td>
<td>4,450,381</td>
<td>16%</td>
</tr>
<tr>
<td><strong>TOTAL SOURCES OF FUNDS</strong></td>
<td><strong>$28,412,313</strong></td>
<td><strong>100%</strong></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Uses of Funds</th>
<th>Budget</th>
<th>% of Budget</th>
</tr>
</thead>
<tbody>
<tr>
<td>Operations &amp; Maintenance</td>
<td>$7,086,032</td>
<td>25%</td>
</tr>
<tr>
<td>Water Supply</td>
<td>4,704,142</td>
<td>17%</td>
</tr>
<tr>
<td>Debt Service</td>
<td>1,013,370</td>
<td>4%</td>
</tr>
<tr>
<td>Capital Projects</td>
<td>13,161,247</td>
<td>46%</td>
</tr>
<tr>
<td>Meters/Hydrants/Services</td>
<td>1,245,000</td>
<td>4%</td>
</tr>
<tr>
<td>Capital Asset Purchases</td>
<td>251,545</td>
<td>1%</td>
</tr>
<tr>
<td>B&amp;O Tax</td>
<td>950,977</td>
<td>3%</td>
</tr>
<tr>
<td><strong>TOTAL USES OF FUNDS</strong></td>
<td><strong>$28,412,313</strong></td>
<td><strong>100%</strong></td>
</tr>
</tbody>
</table>
Infrastructure: 2017 Capital Improvement Projects

Lakehaven Utility District South Supply to the 560 Zone

In 2015, Lakehaven Utility District (a regional partner in the Tacoma Treatment Plant; www.lakehaven.org), began receiving filtered water from the Green River Watershed. Lakehaven had a surplus of water and offered to sell Highline an average of 2.0 MGD.

We identified three benefits of purchasing water from Lakehaven: 1) to have a redundant source of supply at a lower cost than Seattle Public Utilities (SPU); 2) to help boost the hydraulic grade line in the southern portion of HWD; and 3) to give additional operational flexibility. In August 2011, the District gave SPU its 5-year notice of intention to purchase water from Lakehaven in the future.

In 2017, staff performed initial analysis and planning, and hired Confluence Engineering to conduct a blending study, which will determine the necessary capital improvements. Allocated budget includes $25,000 in 2018 for studies and evaluations, $50,000 in 2019 for studies/evaluations/approvals, and another $515,000 in 2019 for any necessary capital improvements—all funded through rates and capital reserves.

Upon completion of the initial study effort, staff will prepare a detailed budget and a revised timeline of proposed improvements. Our Board will vote whether to proceed with the project, and if so, will obtain Department of Health approval, initiate capital improvements, and enter into contract negotiations with Lakehaven.

New Pump Station No 8 (PS8) serving Crestview

The 7.6 MG Crestview Reservoir is Highline Water District’s primary storage component serving the 560 Pressure Zone. In order for water to enter this zone, it must pump through Pump Station 6 (PS6). During our 2016 Comprehensive Water System Plan, we identified the need for a second pump station to improve redundancy and resiliency, which we have designated PS8.

RH2 Engineering’s preliminary study evaluated ten properties in the general area of South 160th Street and 42nd Avenue South, based on elevation, cost, proximity to Crestview Reservoir and PS6, and neighborhood impact. In November 2016, we purchased the property at 16032 42nd Avenue South, and in early 2017 we demolished its derelict, foreclosed structure (pictured at left), thus eliminating a source of criminal activity and nuisance to surrounding properties.

RH2 also provided several concept designs, resulting in a preliminary design for a 5,000 GPM split-level pump station with below-ground pumps and piping, and an above-ground electrical and equipment storage building designed by Beard Architects to blend in with the surrounding properties.

As of 2018, the District has obtained an Unspecified Use Permit (UUP); and is negotiating for an easement to enable a less complex connection of PS8’s discharge piping. We have allocated $1.4M in 2018 and $2.1M in 2019, and look forward to the start of construction of our new Pump Station in Q3 2018.
**Infrastructure: 2017 Capital Improvement Projects, continued**

**Mansion Hill Reservoir Relocation**

When Sound Transit (ST) selected the SR509/I-5 route for the Federal Way Link Light Rail Project in late 2015, its proximity to our 5.0 MG 490 Zone reservoir and 30-inch Transmission Main at the Mansion Hill Tank site required we relocate both the tank and transmission main.

Preliminary engineering included survey, geotechnical investigation, planning, permitting, and project scoping, as well as reimbursement negotiations with ST. In 2016, the District executed an Interlocal Agreement for preliminary engineering with ST, and a separate consultant contract with Stantec to determine the impacts to the water system, preferred mitigation options, and subsequent design.

Stantec identified three significant impacts to the water system at Mansion Hill, each of which became a separate project:

- **Project 16-3 Mansion Hill Reservoir Relocation**: construct a new, 4.5 MG 490 Zone reservoir to replace the existing 5.0 MG reservoir, which will conflict with the existing 0.25 MG elevated tank, and thus requires demolition of both tanks.
- **Project 16-4 Mansion Hill 30” Transmission Main Relocation**: see below.
- **Project 16-6 Mansion Hill Pump Station Project (PS5)**: replace the elevated tank with a new pump station (PS5) to serve a future 600 Mansion Hill Pressure Zone [slated for preliminary design in 2019 and construction in 2020].

A future contract amendment with Stantec will include inspection and administrative support during construction. All reservoir work must be completed by the end of 2019 to avoid conflicts with ST light rail construction.

The budget for Project 16-3 includes $500,000 for security, lighting, and other on-site betterments funded by the District; ST will reimburse the remaining expenses through their Property Acquisition Group (ST must purchase District property for the alignment through separate negotiations).

**Mansion Hill Transmission Main Relocation**

This project is a result of the afore-mentioned Project 16-3, requiring the relocation of existing transmission main between the Bow Lake Reservoir to the Mansion Hill Reservoir. Approximately 3,000 LF of 24” and 18” water mains will be installed to connect the existing transmission main to the reservoir site and distribution system. The new downsized main connected at two discharge locations will improve overall redundancy while maintaining capacity in the 560 Zone near Mansion Hill.

Because the project will disturb the road along 31st Avenue South, the District will replace two existing AC water mains within the project limits, involving approximately 3,300 LF of new 18-inch and smaller sized pipe to serve the 490 pressure zone and future 600 pressure zone (see Project 18-3).
2017 AC Water Main Replacement

This project replaced approximately 7,700 LF of existing AC water mains with new, ductile iron pipe, in addition to new services, hydrants, services and appurtenances, all at four locations:

- 3rd Avenue SW/3rd Place SW at SW 200th Street in Normandy Park
- S 232nd Street & 14th Avenue S in Des Moines
- 16th Avenue S from S 240th Street To KDM in Des Moines
- S 268th Street from Military Rd S to 40th Avenue S In Kent

These locations were selected by staff based on recent water main breaks, proximity to sensitive environmental areas, and in anticipation of future city overlay projects.

The Board of Commissioners authorized the project in October 2016 for the 2017 construction season. The District selected Gray and Osborne for design and construction administration services; and KarVel Construction on June 7, 2017 with a bid price of $1.87 million. Work commenced in August 2017 and was scheduled for completion in Spring 2018.

On September 3, 2017, an existing 6” AC water main failed on S 176th Street in the City of SeaTac, causing significant damage to the road and adjacent properties. Because the condition, size, and material type of this water main indicated a high likelihood of repeated failures in the near future, our Board of Commissioners declared an emergency pursuant to RCW 39.04.280(1)(e) and authorized District staff to execute a change order with KarVel to replace the failing main (approximately 1,100 LF of 12” DI water main).

2018 AC Water Main Replacement

The project is a model of two governmental agencies working together on a construction project to provide public value to the neighborhood and community.

In February 2017, the City of SeaTac identified the neighborhood bounded by S 200th Street - S 207th Street, and 12th Place S - 13th Avenue S for their 2017 Asphalt Overlay Replacement Program. Because our infrastructure in the area is primarily small diameter AC water mains, we discussed a partnership with the City to replace the existing water mains prior to the overlay. Understanding the District would perform excavation work, the City elected to increase their project scope to replace aging storm pipes, and shifted construction to Spring 2018.

Our work includes the replacement of 4,500 LF of 8-inch water main upsized to improve fire flow within the neighborhood. Design was completed at the end of 2017 and the City will begin construction in early 2018. The City will be lead agency and the District will become a schedule on the City’s contract, as per a joint Interlocal Agreement executed in February, 2018.
Completed

- **Aloft Hotel - 144 Units**
  19050 - 28th Avenue South, SeaTac

- **Belvedere Apts. - 140 Units**
  S 209th and 39th Avenue S, SeaTac

- **Grandview Apts. - 261 Units**
  3500 S 229th Place, Kent

- **Highline View Estates - 21 Single Family Residences**
  240xx 22nd Avenue S, Des Moines

- **PSSC Health Services Bldg.**
  18010 8th Avenue S, Burien

- **Sound Transit S 200th Link Parking Garage**
  200th and 28th Avenue S, SeaTac

- **Sound Transit South Link Light Rail Station**
  28xx S 200th Street, SeaTac

- **Westview - 5 Single Family Residences**
  18052 1st Place S, Burien

Ongoing

- **Belleme at Normandy Park – 25 Units + Mixed Use Space**
  18459 1st Avenue S, Normandy Park

- **Des Moines Creek Business Park – Commercial Whse./Offices**
  S 211th and 24th Avenue S, Des Moines

- **DMCBP II - FAA Facility**
  2200 S. 216th Street, Des Moines

- **Highline Place – Mixed Use Facility**
  25609 Pacific Hwy S., Des Moines

- **Hyatt Place - 156 Unit Hotel**
  19518 International Blvd., SeaTac

- **Residence Inn at SeaTac - 183 Unit Hotel**
  19608 International Blvd., SeaTac

- **SeaTac Hilton Garden Inn Hotel**
  3056 S 188th Street, SeaTac

- **SW Suburban Sewer - Utility Offices + Operations Center**
  17874 Des Moines Memorial Drive, Burien

- **The Pinnacles - 22 Single Family Residences**
  12xx S 232nd Street, Des Moines

- **Waterview Crossing – 372 Units + Commercial Space**
  22000 International Blvd., Des Moines

New / In Design

- **Breckenridge Short Plat** – 6 single family residences at 2200 S 253rd Place, Des Moines

- **CPSG Self Storage** – 3 buildings at 25300 Pacific Highway S, Des Moines

- **Des Moines Creek North** – 455k SF warehouse facilities at 2200 S 208th Street, SeaTac

- **DMCBP IV** – 2 Warehouse facilities at 21200 Pacific Highway S, Des Moines

- **SeaTac Hyatt** – Hotel and apartment complex at 17300 International Blvd., SeaTac
Staff Awards and Recognitions in 2017

Mike Becker
30 Year Service Award

Mike started at the District on October 16, 1987 as a meter reader, and then began spending time in the Field Department. After a few years in the field, Mike moved to the Operations side of the District as Supervisor for the Tank and Well sites, and also became responsible for the District’s Water Quality activities. This role kept him busy submitting many reports and surveys to the State to assure that the water produced meets all state and federal regulations.

Toward the end of 2017, Mike decided it was time to retire to pursue his passion for world travel. The last we heard from him, he was sitting by the pool with a nice cool drink in a sunny location!

Mary Fossos
25 Year Service Award

Mary started at the District in October of 1992 as an administrative assistant and project coordinator. She prepares the Board Resolutions and Minutes, keeps track of the construction contract documents, and coordinates all the mountains of paperwork that accompany our projects. Mary takes it all in stride, and always has what you need at her fingertips, if not in her extensive memory bank.

Mike Wilson
20 Year Service Award

Greg started in our Field Department on February 18, 1997, and soon moved to the Administrative Services department, where he is currently Customer Service Supervisor. Greg has overseen many changes in this department, including the transition from hand reading the meters, to a radio-read meter system. Greg led our District in a web portal upgrade, providing our customers with many new options for online account management, and is always looking for ways to improve the customer experience with new technologies.

Mike Evans
20 Year Service Award

Mike has worked in the Accounting Department since joining the District on Halloween in 1997, switching from accounts payable to accounts receivable now and then, just for a change of pace. Mike is always thorough in what he does, checking invoices to ensure they have adequate backup data, and letting you know, in the nicest way possible, if you are missing documents.

Jon Seibel
10 Year Service Award

Jon started with the District’s Operations Department on September 27, 2007, and has worked there ever since. He came to us with previous experience from another utility, so when Mike Becker recently decided to retire and travel the world, Jon was promoted to Supervisor. Everything he learned while working with Mike over the past ten years gives us confidence that he will be capable in his new supervisory role.
Al Metz - 2017 Employee of the Year

Al started with Highline Water District as a meter reader in March of 1993. During his long career, he has changed positions several times, spending several years at the front desk on the customer service team, where he was a customer favorite, then moving into the warehouse inventory position that he currently holds.

Al is the go-to person for all sorts of jobs: if the security gates don’t work, something on your computer isn’t working, or the kitchen sink is backed up, he knows how to fix it. He’s the kind of employee that will stay late when another employee has to work late so they won’t be left in the building alone. To this day we miss Al’s beloved bulldog Gunny, who came to work with Al for many years, and kept us entertained with his antics.