

# LIHWAP Information Sheet for Vendors

HH Size	INCOME LIMIT
1	\$1,610
2	\$2,178
3	\$2,745
4	\$3,313
5	\$3,880
6	\$4,448
7	\$5,015
8	\$5,583
9	\$6,150
10	\$6,718
11	\$7,285
12	\$7,853
13	\$8,420
14	\$8,988
15	\$9,555

- LIHWAP assists customers who have their water/sewer services disconnected or a past due balance on their account.
- LIHWAP (Low Income Household Water Assistance Program) follows the income limit and documentation guidelines for LIHEAP (Low Income Home Energy Assistance Program).
- Customers who are interested in applying for the LIHWAP benefit should meet the qualification of LIHEAP, and receive a LIHEAP benefit before proceeding the LIHWAP benefit.
- To schedule an appointment, customers call the phone scheduling line or go online:
  - The 24/7 phone scheduling line: (253) 517-2263
  - Online scheduling: <https://msc.itfrontdesk.com/>
- Multi-service Center serves the following zip code areas for LIHWAP:
  - Federal Way Office: 98001; 98002; 98003; 98013; 98022; 98023; 98047; 98063; 98070; 98054; 98168; 98188; 98198; 98158; 98146; 98148; 98166; 98106 (South of Roxbury); 98354 (within King County)
  - Kent Office: 98010; 98025; 98030; 98031; 98032; 98038; 98042; 98050; 98051; 98055; 98056; 98057; 98059; 98064; 98092; 98058; 98178 (Outside Seattle City Limits)