



23828 30th Avenue South, Kent, Washington  
(206) 824-0375

Winter 2023-2024

# The *WaterLine* Newsletter

*Water-Related News and Information from Highline Water District*

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## Keeping You Informed During Water-Related Events

Ensuring your safety is our highest priority. In order to communicate with you promptly about any water-related emergencies, we request customers update their contact information. Please contact us:

**206-824-0375**

**[customerservice@highlinewater.org](mailto:customerservice@highlinewater.org)**

## Keeping Your Water Storage Components Proactively Maintained

*Highline Water District recently completed preventive maintenance and inspection on the 7.6 million-gallon Crestview Reservoir, our largest water storage facility.*

We began by taking the tank temporarily offline for a comprehensive cleaning and inspection, specifically targeting sediment removal and conducting a thorough assessment.

Despite its 25-year age, the reservoir is in excellent condition. Our inspection confirmed the piping systems, tank, and structural components are all in good working order which helps to ensure our community has reliable and high-quality water for decades to come.

### Proactive Maintenance is Key

The Crestview Reservoir is just one example of how Highline Water District proactively maintains critical infrastructure, thereby minimizing the risk of disruptions and emergency repairs, while simultaneously promoting sustainability through an extended reservoir life. The district conducts this type of maintenance on approximately two water storage facilities every year.



*View from inside the Crestview Reservoir, a 7.6 MG concrete underground water tank, located at the Crestview Park in Tukwila. The tank has 88 pillars supporting the roof and park activity above.*

# New Water Rates for 2024

Effective January 1, 2024, water rates will increase by 2.6%.

The average single-family residential customer who uses 600 cubic feet (6 CCF) of water per winter month and 800 cubic feet (8 CCF) per summer month will see their water bill increase by about \$1.17 per month. The primary reason for the adjustment is to meet the increasing costs of operations and capital investments.

## 2024 Water Commodity Rates

Single Family, Multi-Family, Fire & Commercial	Oct–May Winter	June—September 0 - 5 CCF	6+ CCF	Irrigation Water
	\$4.23	\$4.23	\$5.01	\$5.01

## 2024 Meter Base Charges

Meter Size	Available Gallons per Minute	Single Family Residence	Low Income Senior or Disabled	Commercial or Multi-Family	Standby Fire	Irrigation
5/8" or 3/4"	20/25	\$17.15	\$8.58	\$26.09	–	\$26.09
1"	50	\$30.52	\$15.26	\$52.73	–	\$52.73
1.5"	100	\$51.80	–	\$96.13	\$11.06	\$96.13
2"	160	\$79.50	–	\$150.46	\$14.66	\$150.46
2.5"	300	–	–	–	\$21.52	–
3"	450	–	–	\$313.73	\$41.06	–
4"	600	–	–	\$475.64	\$50.88	–
6"	1,350	–	–	\$920.52	\$73.71	–
8"	1,600	–	–	\$1,452.93	\$99.80	–
10"	–	–	–	–	\$129.09	–

## Discounts Available for Low Income Seniors or Disabled Persons

Senior low income/disabled property owners who own and reside in the same home and responsible for the water bill may be eligible for a discount on their water bill.

The reduction is available for customers with a residential water meter 1-inch or smaller in size. Homeowners must be receiving the King County property tax exemption to be eligible for the water bill discount.

If you are not receiving the property tax exemption you may consider contacting King County for eligibility. The King County tax assessor's office may be reached at 206-296-3920 or on their website at:

[www.kingcounty.gov/Assessor/TaxpayerAssistance/TaxRelief.aspx](http://www.kingcounty.gov/Assessor/TaxpayerAssistance/TaxRelief.aspx)

## Discount Eligibility for Tenants:

Senior low income/disabled tenants that are being billed directly from Highline Water District may be eligible for the discount. The reduction is available for residential water meters of 1" or smaller in size. You must be 61 years of age or older or permanently disabled, with a combined household income of less than \$58,423 (2022 Tax Year) per year.

## How to Request the Discount:

If you meet the above eligibility requirements, please contact our office to apply for the discount. We can be reached at 206-824-0375. Approved applicants will receive a 50% reduction in the base charges portion of your water bill. The discount program saves approximately 330 participants about \$24,000 annually off their water bill.

## Community Assistance via King County 2-1-1

If you are experiencing financial hardship, assistance may be available:

Call 1-800-621-4636 or Dial 2-1-1

2-1-1 is a free confidential community service and your one-stop connection to the local services you need, from utility assistance, food, housing, health, child care, to after school programs and more. Dialing 2-1-1 connects you with the most comprehensive information on health and human services in King County.

The WaterLine Newsletter is brought to you by Highline Water District and its Board of Commissioners:

Polly Daigle, Todd Fultz, Daniel Johnson, Vince Koester, and Kathleen Quong-Vermeire.

Contact us Monday through Friday from 7:00 am through 4:00 pm at (206) 824-0375 or [customerservice@highlinewater.org](mailto:customerservice@highlinewater.org)

Visit us at 23828 30th Avenue South, Kent, Washington 98032 • [www.highlinewater.org](http://www.highlinewater.org)